

Care & Maintenance

Proper care ensures your JES lamps perform and look their best for years. All JES lamps are UL Listed and LED-compatible unless otherwise specified.

Routine Cleaning

For routine dusting, use a **microfiber cloth** on both the shade and lamp body. The knit construction of microfiber picks up dust and oils without leaving lint behind, making it the ideal choice for regular maintenance.

Shade Care

TriLam Shades: Wipe clean with a damp cloth and mild soap solution. Standard household cleaning solutions can be used to remove stains. For deeper cleaning, remove the shade and hand-wash with warm water and mild detergent. Air dry completely before reinstalling. Avoid harsh chemicals, bleach, or abrasive cleaners. Rolled Edge shades offer enhanced washability. TriLam shades are coated in polystyrene for added durability.

PolyMold Shades: Wipe clean with a damp cloth. PolyMold's crush-resistant molded polystyrene construction resists staining and can withstand more aggressive cleaning. Avoid abrasive pads that may scratch the surface.

All JES shades are washable, UV-resistant, meet UL #94 for self-extinguishing material, and are sanitary surfaces, providing non-porous or treated surfaces that resist bacterial growth and wipe clean with standard disinfectants.

Lamp Body & Base Care

Powder Coat Finishes: Clean with a soft, damp cloth. Mild detergent soap can be used to remove stains from powder coating. Avoid abrasive cleaners or pads. JES powder coats are selected for their antimicrobial properties and resistance to tarnishing, abrasions, and UV light. They are solvent-free with no VOCs.

Satin Nickel & Satin Brass: These finishes require more careful maintenance. Clean with a soft, dry cloth only. Avoid water, cleaning solutions, and abrasive materials. Covered under 1-year warranty only.

JES Lighting is not responsible for electrical damage caused by liquids.

Bulb Replacement

JES lamps accept standard E26 medium-base bulbs up to 150W equivalent. We recommend JES shatter-resistant LED bulbs (OPT-10322SR) for institutional environments. Always unplug the lamp before replacing the bulb.

SecureMount Maintenance

Periodically check bolt-down hardware for tightness. For SecureMount Pro (concealed cord) configurations, ensure the cord routing channel remains clear and undamaged. Contact JES for replacement hardware if needed.

Field-Serviceable Design

Base Replacement: All JES lamps are built with no electrical components in the base (the heavy-duty SJT cord-set exits through the column). This means base replacements can be performed in the field without voiding the warranty or UL listing.

Switch Replacement: ADA rocker switches are connected via quick-connects and can also be replaced in the field without voiding the warranty or UL listing.

Mega-Harp™ Construction: The JES Mega-Harp is formed from 11ga steel and is welded directly to the lamp — an approach unparalleled in the lighting industry. We guarantee no loose or missing harp parts, unlike typical lamp assemblies.

Perma-Lock™ Finial: All JES shades are secured with a Perma-Lock finial and affix to a universal swivel, providing maximum impact resistance and tamper resistance.

WARRANTY COVERAGE

10-Year Warranty: Lamp body, accents, powder coat finishes, and PolyMold shades.

2-Year Warranty: Electrical components (switches, outlets, LED bulbs).

1-Year Warranty: Satin Nickel and Satin Brass plated finishes and TriLam shades.

For full warranty terms, exclusions, see Terms & Conditions (p. 24–25).

For warranty claims or questions, contact info@jeslighting.com or **414-760-3377**.

Terms & Conditions

Effective February 2026. These terms apply to all orders placed using this Price List & Product Guide.

1. Pricing

All prices in this guide are **list prices in U.S. dollars**, effective February 2026. Prices are subject to change without prior notice; however, confirmed purchase orders will be honored at the price in effect at the time of order acknowledgment. Volume discount tiers are available — contact your JES sales representative for a custom quote. Prices do not include applicable sales tax, shipping, or duties.

2. Orders & Confirmation

All orders must be submitted in writing (email, fax, or purchase order). Orders are not binding until acknowledged by JES Lighting in writing. JES reserves the right to correct typographical or clerical errors in any quotation, acknowledgment, or invoice.

3. Lead Times

Standard production: Provided with written order acknowledgment. Standard lead-time 4-8 weeks. **Quick Ship finishes** (Cream, Midnight, Silver Champagne) and **in-stock shade colors** can reduce lead time.

4. Minimum Order Requirements

There is no minimum order quantity for standard configurations. **TriLam Drum (Tapered) DS3 shades** require a minimum of 30 lamps per order. **Custom TriLam shade colors** require a minimum of 30 lamps. Custom shade shapes and sizes are available for orders of 30+ lamps at quoted pricing.

5. Shipping & Delivery

All orders ship FOB Milwaukee, WI. Title and risk of loss transfer to the buyer upon delivery to the carrier. Standard packaging is included at no additional charge. Special packaging, crating, or white-glove delivery requests may incur additional charges. JES will make commercially reasonable efforts to meet estimated delivery dates but is not liable for delays caused by carriers or circumstances beyond our control.

6. Inspection & Damage Claims

Buyer must inspect all shipments upon arrival. Visible damage must be noted on the carrier's delivery receipt at the time of delivery. All damage or shortage claims must be reported to JES Lighting within 5 business days of receipt, accompanied by photographs and the original packing slip number. Failure to report within this period may void the claim. JES will coordinate replacement or repair at no charge for validated claims.

7. Returns & Cancellations

Standard configurations: May be returned within 30 days of receipt in original, unused condition and original packaging, subject to a 25% restocking fee. A Return Merchandise Authorization (RMA) number must be obtained from JES prior to return shipment. Return freight is the buyer's responsibility. Custom orders (custom colors, DS3 shades, custom shapes) are non-returnable and non-cancellable once production has begun. Order modifications or cancellations for standard products must be received in writing within 48 hours of order acknowledgment.

Terms & Conditions — Continued

8. Warranty

JES Lighting warrants all products against defects in materials and workmanship under normal use:

COVERAGE	WARRANTY PERIOD
All powder coat finishes, lamp body & accents PolyMold shades	10 years from date of shipment
Satin Nickel and Satin Brass plated finishes, non-molded shades	1 year from date of shipment
Electrical components (switches, outlets, LED bulbs)	2 years from date of shipment

Warranty does not cover normal wear and tear, misuse, neglect, unauthorized modifications, damage caused by improper cleaning agents, or exposure to conditions outside the product's intended use. JES's sole obligation under this warranty is, at its option, to repair or replace the defective product or component. Labor and installation costs are not covered.

9. Payment Terms

Net 30 for approved credit accounts. New accounts require prepayment or credit application approval prior to order processing - Policy is 50% deposit and balance due prior to shipment. Past-due balances are subject to a finance charge of 1.5% per month (18% annually). JES reserves the right to suspend shipments on accounts with past-due balances.

10. Limitation of Liability

In no event shall JES Lighting be liable for any indirect, incidental, special, consequential, or punitive damages arising from the sale, use, or inability to use any product. JES's total liability shall not exceed the purchase price of the product(s) giving rise to the claim.

11. Force Majeure

JES shall not be liable for delays or failure in performance resulting from causes beyond its reasonable control, including but not limited to: acts of God, labor disputes, supply chain disruptions, government actions, pandemics, or natural disasters.

12. Governing Law

These terms shall be governed by and construed in accordance with the laws of the State of Wisconsin. Any disputes shall be resolved in the state or federal courts located in Milwaukee County, Wisconsin.